

KnowledgeNow Application



True Enterprise Collaboration

The *KnowledgeNow* (KN) Application enables knowledge-workers to share tacit knowledge and explicit content across any network or geographic boundary. KN uses a Virtual Workspace (sometimes called a Community of Practice) model to empower people to interact, collaborate, and find knowledge resources. A Virtual Workspace is a web-based area where group members can access relevant information and create communication frameworks within which they can conduct business, keep abreast of important group issues, and solve group problems.

Feature Rich Modules



Document Management System

The Document Management System (DMS) includes version control, check in/out, multi-level security, auditing, review periods, etc., and supports all file formats.



Discussion Forums and Blogs

Discussion forums enable users to have meaningful group interaction regarding a specific topic, course of study, idea, or project. They also can be used for blogging, polling, journal entries, and more. Attachments reside within the *KnowledgeNow* DMS to leverage all of its features and functionality.



Instant Messaging and Chat Rooms

KnowledgeNow chat allows you to open an IM window from anywhere in the application to instantly see who is online and begin a discussion. Administrators can also set up individual Chat Rooms where virtual meetings can be hosted.



Wiki

Wikis allow users to create, delete, modify, and lock web pages through an integrated text editor. Each workspace has its own Wiki with a dedicated search feature, user-defined tagging, and customizable navigation. Wikis can serve as directories, glossaries, and even intranets.



Search & Discovery

KnowledgeNow Search indexes all content including documents, discussions, wiki pages, user profiles, etc. it can also be configured to spider external content.



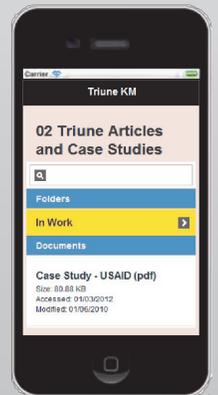
Learning Management System

Each Workspace has the capability to host and manage its own SCORM compliant training courses. Users can register and take courses, receive/print certificates, and review transcripts. Workspace Administrators can create course frameworks (categories of courses), manage students, run reports, and include feedback/questionnaires.



Mobile Support

With mobile support you have the freedom to collaborate through your Community of Practice (CoP) anytime from anywhere. Mobile *KnowledgeNow* offers access to your Communities, Members, Calendars, Documents, and Wiki pages.



Community Calendar

Designed to support multiple calendars within a specific work group, with an integrated view for the community. Fully integrates with Microsoft Outlook or other ICS compatible clients.



KnowledgeNow Application



Project Management

Provides a powerful tool for task and project management. Supports tasking of multiple users, each with their own status completion and reminder features, with a detailed audit trail of task-related activity. Implements project security for managing access to project-related tasks, and includes project management tools like progress and Gantt charts.



Surveys & Questionnaires

This powerful tool can be used to build detailed surveys or assessments, or as a simple voting tool for collecting information from work group members. The Questionnaire application features a number of individual question types, each with its own set of configuration, display, and validation options. The application includes a complete set of administrative tools for managing user activity and reviewing results.



Metrics

Metrics allow the tracking of usage patterns and analysis of key factors and data. Access KN metrics to reveal the number of users who have used a specific link, identify locations users are coming from, monitor module usage, trend file uploads/downloads, etc. Reports can be comprehensive or include a specified timeframe. Metrics can identify potential weaknesses and strengths of the workspace environment.



Alerts

Easily subscribe to be notified as content changes within a workspace, a discussion forum, or even down to an individual document.



Powerful Administration

KnowledgeNow ensures users have flexible capabilities with worldwide reach to post, edit, and track content. All Workspaces have multi-level security and most modules contain even more specific security features.

Secure. Robust. Scale-able.

The *KnowledgeNow* (KN) Application is available from the cloud or installed within your organization for ultimate control.



From the Cloud

Try a 128-bit encrypted cloud based Virtual Workspace/Community of Practice with a free 7-day trial at: <https://www.knowledgenow.net>



Installed

Contact us for more information about installing *KnowledgeNow* in your organization.

Our Customers Include ...

US Air Force

The Air Force Knowledge Now (AFKN) application was deployed Air Force wide in 2003 and grew to support over 450,000 users in more than 19,000 Communities of Practice.



NASA Safety Center

The NASA Safety Center implementation (NSCKN) supports the network of Safety and Mission Assurance professionals across the NASA enterprise.



Getting Started

Contact us for more information on how we can help you maximize your results. We invite you to contact us 937-427-9900 or learn more at:

<https://www.knowledgenow.net>

